

Young Living Essential Oils

TEXT MESSAGE SERVICES



Terms & Conditions

By signing up for one of our text message services (the “Service”), you (i) acknowledge and represent to Young Living Essential Oils and its affiliates (collectively, “Company”) that you are at least 18 years old, or if you are under 18, your parent or legal guardian has authorized you to enter into this Agreement, and owner or authorized user of the mobile phone(s) that you link to the Service; (ii) agree to receive text messages from Company, which may be sent via automated means, to the mobile phone number(s) you provide; (iii) understand that you are not required to provide consent to receive text messages via the Service as a condition of purchasing any goods or services; and (iv) expressly agree to be bound by these Texting Terms & Conditions, including without limitation, any terms incorporated herein by reference (“Agreement”). If you do not consent to the terms of this Agreement, you must immediately cease using the Service and contact us as provided below.

Company may, at any time, revise or modify this Agreement or impose new conditions for use of the Service. Such changes, revisions, or modifications shall be effective immediately upon notice to you, which may be given by any means including, without limitation, posting on our website or by text message. Any use of the Service by you after such notice shall constitute your acceptance of such changes, revisions, or modifications.

ENROLLMENT

Complete the web form to sign up for Services. Reoccurring messages may apply. You will receive a confirmation text that states: “Young Living: Reply Y to receive recurring automated messages to this number. No purchase necessary. Terms: (https://www.youngliving.com/sms_tc).” After responding “Y” to the confirmation opt-in, you will receive a welcome message that states: *Young Living: You’re in! Recurring messages. Msg & data rates may apply. Tell us more about yourself. Click here to share: {{ cm.wallet | token: “cga5vw” }} Reply HELP for help, STOP to cancel.* Standard text messaging and data rates apply.

SUBSCRIBER REQUIREMENTS AND LIMITATIONS

You must use your own wireless device capable of two-way messaging and use a participating carrier with a telephone area code within the 50 United States, the District of Columbia, or Puerto Rico. By enrolling in our Service, you certify that you are the owner of the mobile number and you agree to promptly notify Company if you no longer own or are the primary user of the mobile number by texting “STOP” to 30299.

If your device does not support MMS alerts, you will receive an SMS alert. MMS is currently supported on the following carriers: AT&T, Verizon, Sprint, and T-Mobile.

Compatible SMS carriers include, but are not limited to (U.S. and Puerto Rico): AT&T, T-Mobile/MetroPCS, Verizon Wireless, Sprint/Boost, Virgin, U.S. Cellular, Appalachian Wireless, Cellocom, cSpire (Cell South), Google Voice, nTelos, ACS/Alaska, ASTAC (Arctic Slope Telephone Cooperative Association), Bluegrass Cellular, Carolina West, Cellone Nation, Chat Mobility (Hawkeye), Copper Valley, Cordova Wireless, Cricket/Aio Wireless, Duet, Flat Wireless/ClearTalk Wireless, GCI, Illinois Valley Cellular, Inland Cellular, Limitless/Immix/Keystone Wireless, Mid Rivers, Nex-Tech Wireless, Northwest Missouri Cellular, Panhandle Telecommunications, Pine Belt Cellular, RINA (includes STRATA Networks, Silver Star PCS, CTC (Cambridge Telephone Company), Snake River PCS, NNTC Wireless, Breakaway Wireless, Cluster Telephone), SouthernLINC, SRT Wireless, Standing Rock, Thumb Cellular, Union Wireless, Viaero Wireless, West Central Wireless,

Atlantic Tele-Network International (ATNI), Bandwidth, Brightlink, Cell One North East Arizona, Chariton Valley, Enflick, Inteliquent, iWireless, Leaco, Mobile Nation/SI Wireless, MTA, Nemont/Sagebrush PCS, Pine Cellular, Pioneer Cellular, Sagebrush Cellular, Triangle Wireless, and United Wireless/OCN.

The wireless carriers are not liable for delayed or undelivered messages.

OPT-OUT INFORMATION

AT&T, Verizon, Sprint and T-Mobile customers: To discontinue receiving messages from Company, text STOP to 30299. You will receive a confirmation text that you have been opted out. You may opt-out at any time. For additional help, text HELP to 30299 or contact customer care at www.vibes.com/help.

PRIVACY POLICY

Company's Privacy Policy, available at https://www.youngliving.com/en_US/company/privacy, is hereby expressly incorporated into this Agreement. Please be advised that data obtained from you in connection with the Service, including but not limited to your mobile phone number, your carrier's name, the date, time, and content of your messages, and other information you provide to us in connection with the Services will be treated in accordance with our Privacy Policy. By signing up for the Service, you consent to the collection, storage, and processing of such information in accordance with our Privacy Policy.

INDEMNIFICATION

You agree to indemnify, defend, and hold Company and its officers, directors, employees, agents, licensors, and service providers (collectively, the "Company Parties") harmless from and against any claims, liabilities, losses, damages, judgments, awards, costs, and expenses (including reasonable attorneys' fees) arising out of or resulting from your use of the Service.

DISCLAIMER OF WARRANTIES

THE SERVICE IS PROVIDED TO YOU ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT WARRANTIES OF ANY KIND, AND COMPANY HEREBY DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. COMPANY DOES NOT MAKE ANY REPRESENTATION OR WARRANTY WITH RESPECT TO THE COMPLETENESS, SECURITY, RELIABILITY, QUALITY, ACCURACY, OR AVAILABILITY OF THE SERVICE. WITHOUT LIMITING THE FOREGOING, COMPANY WILL NOT BE LIABLE FOR ANY DELAYS IN THE RECEIPT OF ANY TEXT MESSAGES, AS DELIVERY IS SUBJECT TO THE EFFECTIVE TRANSMISSION FROM YOUR CARRIER AND/OR NETWORK OPERATOR. THE ABOVE EXCLUSIONS MAY NOT APPLY IN JURISDICTIONS THAT DO NOT ALLOW THE EXCLUSION OF CERTAIN IMPLIED WARRANTIES.

LIMITATION OF LIABILITY

IN NO EVENT WILL THE COMPANY PARTIES BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES OF ANY KIND ARISING OUT OF OR IN CONNECTION WITH YOUR USE, OR INABILITY TO USE, THE SERVICE OR ANY TEXT MESSAGE CONTENT, WHETHER CAUSED BY TORT (INCLUDING NEGLIGENCE), BREACH OF CONTRACT, OR OTHERWISE, EVEN IF FORESEEABLE. USE OF THE SERVICES IS AT YOUR SOLE RISK. BECAUSE SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN CATEGORIES OF DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN SUCH STATES, THE LIABILITY OF THE COMPANY PARTIES IS LIMITED TO THE FULLEST EXTENT PERMITTED BY SUCH STATE LAW.

GOVERNING LAW; JURISDICTION AND VENUE

This Agreement and any dispute or claim arising out of or related to this Agreement, its subject matter, or its formation (in each case, including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of the State of Utah, without giving effect to any choice or conflict of law provision or rule. Any legal suit, action, or proceeding arising out of or related to this Agreement or the Service shall be instituted exclusively in the federal or state courts located in Salt Lake City, Utah. You agree to waive any and all objections to the exercise of jurisdiction over you by such courts and to venue in such courts.

ENTIRE AGREEMENT

This Agreement, together with our Privacy Policy at https://www.youngliving.com/en_US/company/privacy, which are incorporated herein by reference, constitutes the sole and entire agreement between you and Company with respect to the Service, and supersedes all prior and contemporaneous understandings, agreements, representations, and warranties, both written and oral, with respect to the Service.

CONTACT US

If you have any questions about the Service or this Agreement, email us at customerservice@youngliving.com, or write to us at:

Young Living Essential Oils
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